

AZURA MASSAGE

Cancellation Policy

One of the most important boundaries we have is time. I promise to inform you, the client, if my schedule needs to change for any reason in a prompt and reasonable time frame and request that you do the same.

Given the nature of the work, if you have any signs of fever, body aches or vomiting within the previous 24 hours, please reschedule your appointment. If you cancel or reschedule due to something other than illness or a sudden emergency, 24 hours' notice is required. Any cancellations or reschedules within 24 hours of the appointment will be charged 50% of the missed service fee, and must be paid before any future appointments are scheduled.

Late Arrival Policy

Generally, if you are only a few minutes late, we can accommodate the schedule change, but please be aware that the time you are late may be deducted from your session. Payment in full is expected for the time you reserved.

Communication Policy

Bodywork is a therapy that requires trust and respect of personal and professional boundaries between the client and therapist at all times. It is my job as the massage therapist to inform you of what type of body work may provide the best treatment along with areas to be worked on in order to address your goals, while respecting any limitations you may have. As the client, it is important for you to communicate any personal boundaries you may have regarding draping, areas to be addressed, pressure intensity, etc.